## **Lesson Policies**

When an appointment is scheduled, it is reserved specifically for you. Any change in this appointment affects many clients and impacts the future pricing for others. If an appointment is cancelled, rescheduled or broken with less than 36 hours notice, the full price of the appointment becomes your responsibility. A broken appointment means a no show. This agreement is between you and the Jonathan Dron Golf Academy, LLC d/b/a The Golf Guys ("Company"). It is not between the facilities at which the lesson is conducted, although payment may be made directly to them.

- Any appointment greater than or equal to 30 minutes <u>requires</u> payment in advance. All lessons will expire on December 31 of the calendar year in which they were purchased, unless agreed to in writing by your instructor.
- We strive to see everybody on time; however, sometimes our schedules are delayed. Please accept our apologies in advance should this occur.
- Please arrive <u>at-least</u> 5 minutes prior to your appointment; however, if your appointment is outdoors we recommend arriving 30 to 60 minutes prior to properly warm up. If your appointment is indoors, please ask if you can come early. It is your responsibility to purchase range balls prior to your appointment if desired to warm up. Range balls will be provided for the duration of your appointment.
- For all outdoor appointments, <u>proper golf attire is required</u>. Failure to abide by the facility's dress code can result in the appointment being canceled and the full price of the appointment due. Please review the dress code of the facility prior or consult with your instructor if you have any questions. Initial: \_\_\_\_\_\_
- It is your responsibility to schedule your golf appointment. Please visit our website for information regarding scheduling your next appointment. The preferred method of booking is online. It is recommended that appointments be scheduled at least 4 weeks in advance to help insure your desired date and time is available. Initial:
- Effective January 15, 2015 a \$5 fee will be charged for each appointment not booked using our online scheduling system launched in 2012, Schedulicity.
- If a cancellation is unavoidable, please cancel online via Schedulicity at least 36 hours prior. Failure to do so <u>WILL</u> result in your account being charged the full price of the appointment. Initial: \_\_\_\_\_\_
- We reserve the right to cancel, postpone, or reschedule appointments due to weather or other situations outside of our control.
  Our preferred method of communication is email. If concerned about weather, please contact your instructor prior to heading to the facility. Initial:
- If you appointment takes place on a military base, it is <u>YOUR</u> responsibility to ensure you have proper credentials to gain access to the installation for your appointment. Initial: \_\_\_\_\_\_
- Photographs and/or video may be used during your appointment. In order to support the promotion and advertising of the Company, I hereby consent to have my photograph/video taken in support of this effort. Video may be uploaded to YouTube or other video sharing sites to share your swing with you. By initialing below, I grant the Company, the right and license to use, reuse, copy, publish, and re-publish the photographs and/or video in any medium, free of any claim or demands thereof. Initial:

<u>Release of Liability</u> - The undersigned hereby release fully and discharge the Company, its owners, agents and employees from any and all liability resulting from any personal injury to myself or other(s) and/or damage to property.

I accept for full responsibility for any and all injuries or damages of any kind which may result from the use of the golf equipment and golf balls and I will HOLD HARMLESS the Company, its owners, agents, and employees for any injury sustained by me [and those under my supervision (example but not limited to child and grandchild) while using any equipment owned or provided by the Company and any instructional technique provided by its instructors. In the event that I am signing as a parent or responsible party of a minor, I represent that I have full authority to do so, realizing this release is binding upon the minor as well as myself.

I, the undersigned, acknowledge that I have carefully read the aforementioned document and understand its contents. I further acknowledge that I am of age to sign this release form. I am waiving certain legal rights, including the right to sue the Company its owners, agents, and employees.

Signature	
Print Name	Date